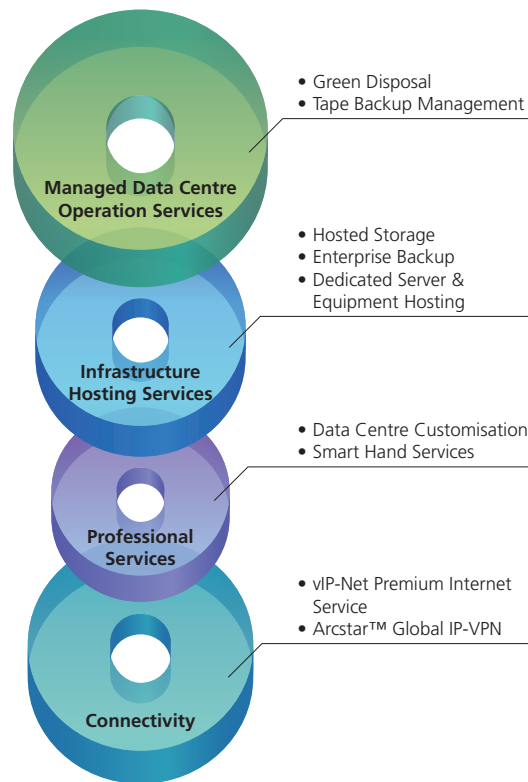


Data Centre

Value-added Services Professional Support in Data Centre Management

Overview

By leveraging our state-of-art data centre infrastructure and Tier 1 Global IP backbone, NTT Com Asia provides a wide array of data centre value-added services to enhance efficiency for your IT operations, ranging from managed data centre operation services through professional services and infrastructure hosting to connectivity.



Overview of NTT Com Asia's
Data Centre Valued-added Services

Managed Data Centre Operation Services

NTT Com Asia understands information security is one of your key concerns; with our Green Disposal Service and Tape Backup Management, you can be assured your IT equipment and valuable data will be handled in a highly secure way.

Green Disposal Service

NTT Com Asia's Green Disposal Service offers hardware destruction and secure data removal services for your IT equipment such as servers and network equipment. Our disposal procedure, including disposal and labeling methods, adheres strictly to the best industry practices, assuring all equipment is disposed of in a secure, legally compliant and green manner.

Certification of Hardware & Disposal Destruction

- Ensure proper destruction procedures are met
- Compliance to Waste Disposal Ordinances CAP 354
- ISO 140001



Certification of Data Destruction

- Ensure complete erasure of data
- Compliance to Personal Data Privacy Ordinances
- Department of DeFence Overwrite Software DOD 5220-22M 3x overwrite process



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Tape Backup Management

NTT Com Asia follows stringent security measures which comply with both ISO 27001:2005 Information Security Management System and ISO 9001:2008 Quality Management System. This customisable Tape Backup Management solution brings high-level security and reliability to your mission-critical data in off-site data storage, helping you to achieve your disaster recovery objectives and take the tedious workload off from your labour-intensive tasks.

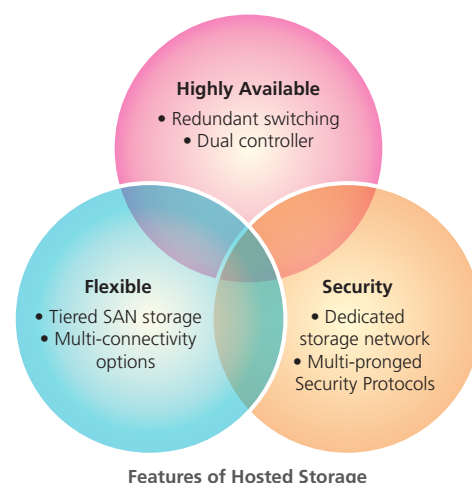
- **Tape Storage**
Offsite storage of tapes in dual-lock lockers
- **Tape Rotation**
Physical rotation of tapes according to your specified scheduling (daily, weekly or monthly) requirements
- **Tape Handling**
Delivery and reception of tapes according to your designated custody measures, including authorised access personnel and restricted delivery schedules to safeguard your valuable data

Infrastructure Hosting Services

NTT Com Asia offers a full range of highly available, flexible and secure infrastructure hosting services on a subscription basis. These include Hosted Storage, Enterprise Backup, as well as Server and Equipment Hosting, allowing customers to leverage our robust hosting platform and premium infrastructure.

Hosted Storage

NTT Com Asia's Hosted Storage provides scalable and high-performing storage capabilities on demand. The architecture is designed for high availability with redundancy features and boasts enterprise-grade network security. It is a cost effective solution that will easily supplement your storage system, and turn complexity in managing data into flexibility in storage resource utilisation with no upfront capital investment.



Enterprise Backup

Enterprise Backup is a fully managed backup solution that meets your service availability and business continuity objectives. It secures your data and mitigates business risks with the provision of virtual / physical server backup and data restoration as needed.

- **Highly Flexible Service Options**
Both physical and virtual servers are available with a choice of backup practices (full, differential or incremental) to suit different business environments
- **Highly Available Architecture**
Redundant network infrastructure with an enterprise-class Storage Area Network (SAN) that delivers high-availability performance
- **Highly Secure Data Protection**
Data backup and recovery services are delivered on a private network to safeguard your sensitive data

Dedicated Server and Equipment Hosting

Whether individually subscribed or bundled with existing services, our Dedicated Server and Equipment Hosting Solutions deliver unmatched flexibility in IT infrastructure design, maintaining high network availability, performance and visibility. These services are supported with round-the-clock proactive monitoring and reporting.

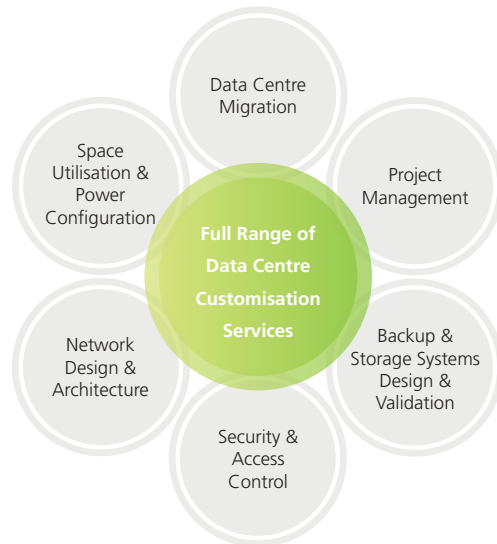


A suite of high performance Dedicated Server and Equipment Hosting Services

Professional Services

Data Centre Customisation

Whether you are looking for design, development or implementation support, our specialised consultants can assist you in customising a solution that meet your needs.



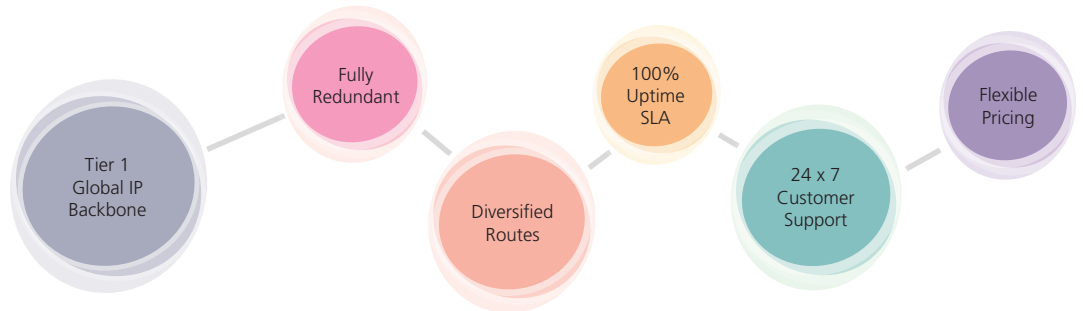
Smart Hand Services

Our Smart Hand Services enable you to enjoy fully managed and hassle-free support for your equipment housed in our data centre.

- **Asset Management**
Provide in / out logging, audit, stocking, packing and labeling services
- **Equipment Rack and Stack**
Provide equipment installation and relocation, reseating or replacing pre-configured components that are hot-swappable or highly modular
- **Cabling**
Offer in-rack power and network cabling services to ensure that your cabling is organised neatly to allow for good air flow through the servers
- **Reporting**
Comprehensive reporting that covers access logs, power consumption and service history, in order to provide an overview for the management of operations

Connectivity

Our vIP-Net Premium Internet Service and Arcstar™ Global IP-VPN provide you with speedy and reliable internet access on our Tier 1 Global IP backbone. Our SLA guarantees 100% uptime.



vIP-Net Premium Internet Service and Arcstar™ Global IP-VPN

Service Index



Global Connectivity

- Arcstar™ Global IP-VPN
- Arcstar™ Global e-VLAN
- Arcstar™ Global Leased Line
- Global Internet VPN
- IPv6 and IPv4 Transit
- Content Delivery Network
- Global TeleConference Service

Data Centre

- NTT Communications Hong Kong Data Centre
- Business Resumption Centre

Enterprise Hosting

- Cloud Hosting
 - Global Virtualization Service
 - Virtual Desktop
 - Virtual Infrastructure Hosting
 - Virtual Server Hosting
- Infrastructure as a Service (IaaS)
 - Dedicated Hosting
 - Hosted Storage
 - Enterprise Backup
 - SSL-VPN Gateway

Managed Services

Integrated Solutions

- Disaster Recovery & Business Continuity Plan



an NTT Communications Company

IP Connectivity

- SecureNet IP-VPN
- vIP-Net Premium Internet Service
- Internet Leased Line
- Commercial Broadband

Data Centre

- HKNet Kwai Chung Data Centre

Cloud Hosting

- Virtual Server Hosting
- Web Hosting

Cloud Applications

- TeamWorks Web Collaboration Service
- SecureFence Email Filtering Service
- SecureVault Online Backup Solution

Managed Services

Integrated Solutions

- vIP-Hosting
- vIPSec HK Gateway